GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4871
ANSWERED ON:10.05.2007
APPOINTMENT OF RAILWAY AGENTS
Thummar Shri Virjibhai;Vasava Shri Mansukhbhai D.

Will the Minister of RAILWAYS be pleased to state:

(a) the criteria being followed by the Railways for appointment of Rail Travellers' Service Agents (RTSAs) and Rail Tourist Agents (RTAs).

(b) whether the Railways have appointed any Rail Travellers' Service Agents (RTSAs)and Rail Tourist Agents (RTAs) in the rural areas;

(c) if so, the number of agents appointed during the last three years in the rural areas;

(d) if not, the reasons therefor; and

(e) the efforts made by the Railways to provide reservation facilities to people belonging to the rural areas?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a): Rail Travellers' Service Agents (RTSAs) and Rail Tourist Agents (RTAs) are appointed as per provisions of authorisation of Rail Travellers' Service Agents Rules, 1985 and Rail Tourist Agents Rules, 1980 along with their amendments and the instructions issued by Ministry of Railways from time to time.

(b) to (d): Rail Travellers' Service Agents (RTSAs) and Rail Tourist Agents (RTAs) are appointed mostly at places serving the cities having sufficient reservation related transactions. However, one RTSA has been appointed in rural area during the year 2002-2003.

(e): Combined Passenger Reservation System-cum- Unreserved Ticketing Systems to be provided at approximately 870 locations, in a phased manner, will also serve the rural areas.